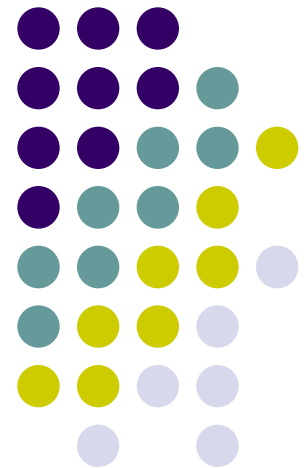
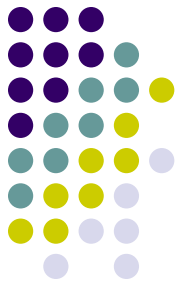
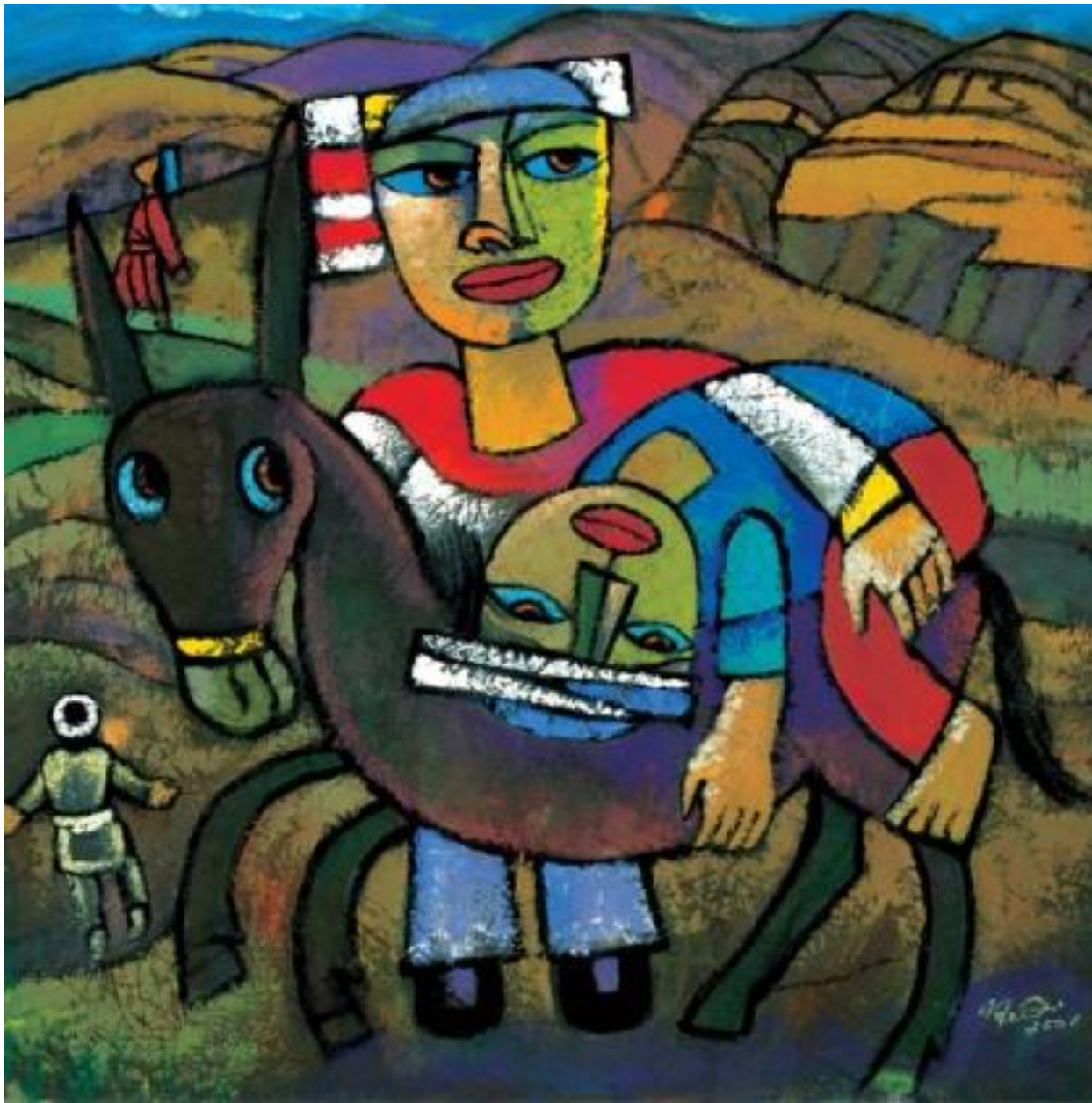


Ministry of Presence: Communicating Compassion

Faith Community Nursing August 10, 2011

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Reflection

- Share a story of a time when you or someone you know experienced healing.
 - What does it say about the power of presence
 - What does it say about what a person brings to the healing relationship

Presence

- Human
- Sacramental
- Community





The World of Another

<i>Diagnoses (Primary)</i>	<i>Key feature from history</i>	<i>Example Statements</i>
Existential	Lack of meaning / questions meaning about one's own existence / Concern about afterlife / Questions the meaning of suffering / Seeks spiritual assistance	"My life is meaningless" "I feel useless"
Abandonment God or others	lack of love, loneliness / Not being remembered / No Sense of Relatedness	"God has abandoned me" "No one comes by anymore"
Anger at God or others	Displaces anger toward religious representatives / Inability to Forgive	"Why would God take my child...its not fair"
Concerns about relationship with deity	Closeness to God, deepening relationship	"I want to have a deeper relationship with God"
Conflicted or challenged belief systems	Verbalizes inner conflicts or questions about beliefs or faith Conflicts between religious beliefs and recommended treatments / Questions moral or ethical implications of therapeutic regimen / Express concern with life/death and/or belief system	"I am not sure if God is with me anymore"
Despair / Hopelessness	Hopelessness about future health, life Despair as absolute hopelessness, no hope for value in life	"Life is being cut short" "There is nothing left for me to live for"
Grief/loss	Grief is the feeling and process associated with a loss of person, health, etc	"I miss my loved one so much" "I wish I could run again"
Guilt/shame	Guilt is feeling that the person has done something wrong or evil; shame is a feeling that the person is bad or evil	"I do not deserve to die pain-free"
Reconciliation	Need for forgiveness and/or reconciliation of self or others	I need to be forgiven for what I did I would like my wife to forgive me
Isolation	From religious community or other	"Since moving to the assisted living I am not able to go to my church anymore"
Religious specific	Ritual needs / Unable to practice in usual religious practices	"I just can't pray anymore"
Religious / Spiritual Struggle	Loss of faith and/or meaning / Religious or spiritual beliefs and/or community not helping with coping	"What if all that I believe is not true"

“Navigating the World of the Patient”

Appreciative Inquiry



- Appreciates and affirms the present
- Imagines the future
- Asks “what will it take to get there?”
- Innovate and improvise ways to create that future

Assumptions of “Appreciative Inquiry?”



- What we focus on becomes our reality
- Reality is created in the moment and there are multiple realities
- The act of asking questions of an organization or person has an influence
- The language we use creates our reality
- People have more confidence and comfort in the journey to the future when they carry forward the best parts of the past and the present

Appreciative Inquiry



1. Start with Story: AI seeks the whole idea, not an analysis of the current situation.

Example: “Can you tell me of a time when you felt God was really close to you? Or you really felt like you weren’t alone?”

2. Let the person tell his/her story, don’t offer an opinion

3. Dig deeper:

- a. Tell me more?
- b. Why do you feel that way?
- c. Why do you think that worked for you?

Group Activity



- Create two appreciative questions for interacting with patients and /or their loved ones.